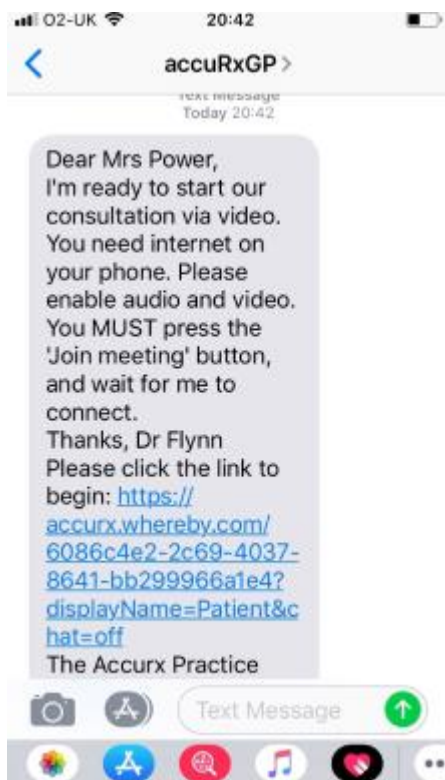


Your GP practice may decide that they want to do your appointment via video consultation. See how it works below.

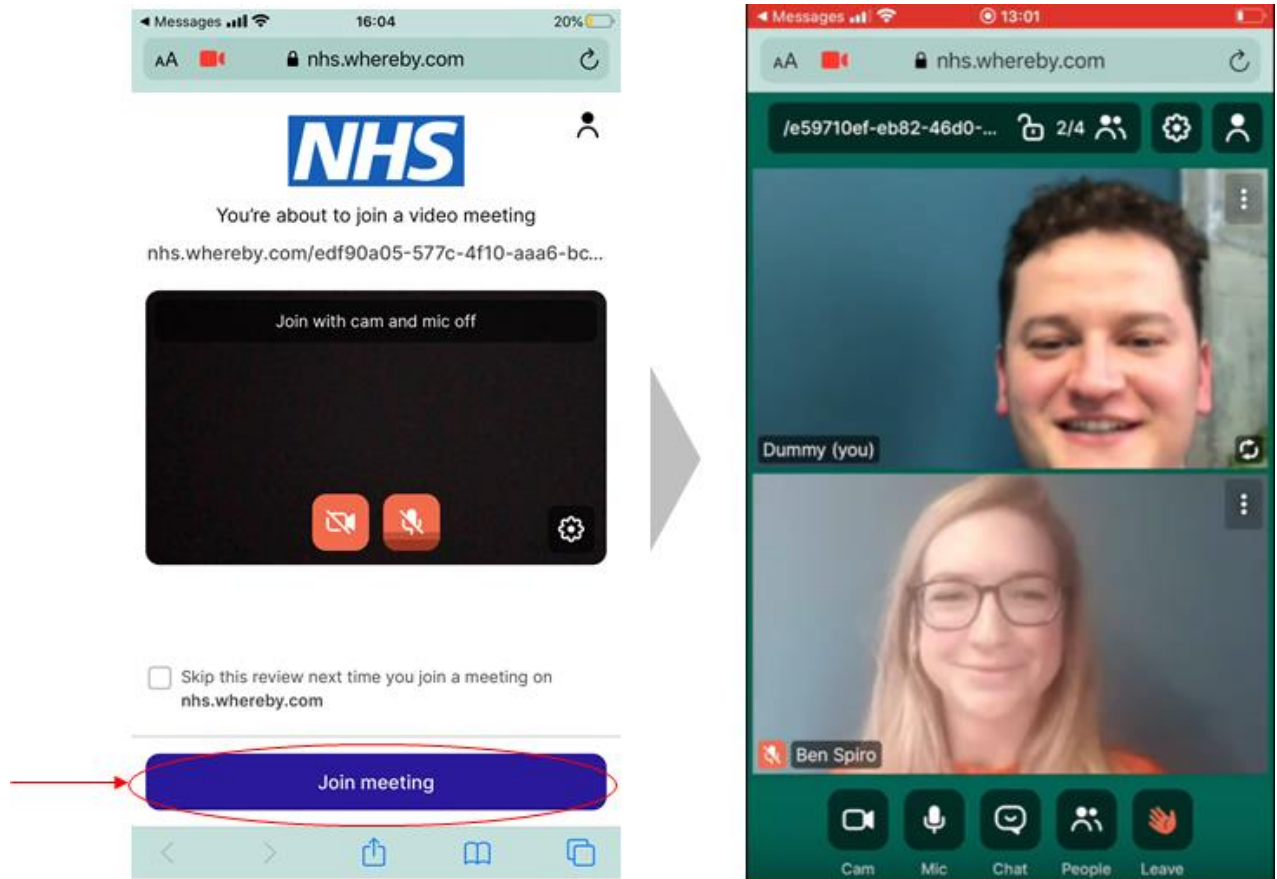
How it works:

- Your practice will let you know that they would like you to do a video consultation
- Your clinician will then send you a text message with a link to load video consultation, that looks something like this:



What you need to do:

- Once you receive the message click on the link
- It will then open your internet browser (e.g. Safari, Chrome)
- It may show you a screen where you need to click "**Request permissions**" to enable your camera and your microphone
- Then you need to click "**Join Meeting**"
- You should then be able to see your GP:



What do I need for it to work?

- A smartphone, either with working Wifi/3G/4G connection
- Your Internet Browser needs to have your phone's microphone and camera enabled (you can see how to alter this in your phone settings [here](#))
- iPhones running older software that has not been updated (iOS 12 and earlier) will need to download the Whereby app to join the consultation)