

St Thomas Medical Group

Dear Patient

Thank you for expressing an interest in registering for our online services.

To do this, you will need to fully complete our registration application and provide 2 forms of identification and one of these must be photo identification, for example a photo driving licence, your passport, or an official identity card. The other document could be a utility bill, bank or credit card statement, etc. Should you have any difficulty with producing your ID please do not hesitate to speak to a member of staff.

We are sorry that this may seem bureaucratic, but NHS England's Information Governance rules will no longer allow us to register you for online services without doing this. One of the options available to you will be access to your medical record online and it is essential that we are confident that your information is not being made available to anyone other than you.

Please find attached the guidance notes which you should read fully before completing the form. It is very important that you read and understand this information before submitting your application.

If you are applying on behalf of a patient under the age of 16, or for a patient you care for, please ask for a Proxy Access Form.

Please do not hesitate to contact us should you need any help and assistance.

Once we have verified your identity, and your GP has reviewed your application, we will contact you within 21 days with details as to how to proceed to access online services.