

## Comments for form Survey2

There is one comment field on the form.

### 18: Any other comments

22 Comments

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Submitted 25/01/12 16:50 [View Full Form](#)

Not a regular visitor so only gave answers based on last 2 visits

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Submitted 26/01/12 18:11 [View Full Form](#)

A shorter waiting time for appointments would be useful but I understand as a University Dr's it is very busy

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Submitted 3/02/12 14:54 [View Full Form](#)

All the Nurses & Drs I've seen have been really helpful and accommodating

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Submitted 27/01/12 12:18 [View Full Form](#)

Its hard to get an appointment the same day when needed and have to wait a few days

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Submitted 25/01/12 14:57 [View Full Form](#)

Dr Thomas was extremely caring and compassionate and all the staff were very accommodating - I have been very well cared for!

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Submitted 26/01/12 17:22 [View Full Form](#)

Service availability is good considering number of patients - maybe an idea to have a checklist to provide a GP visit at home in exceptional cases when patient is severely ill/immobile - Given the generally healthy populations of patients at the surgery - GP can sometimes be more likely consider 'watchful waiting' in some cases where actual may be better - I also recently had a tutee reporting to the GP with depression who was sent away with 'work stress' Please ensure all GPs have up to date mental health training

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Submitted 25/01/12 15:00 [View Full Form](#)

Don't have preferred Dr

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Submitted 13/02/12 17:40 [View Full Form](#)

My answers above actually apply to a nurse and not a doctor. The one doctor I have seen so far at the centre has been very good. The nurse today however, was very unhelpful. How am I supposed to know how to describe what my diarrhoea was like? I don't know what is normal and what's abnormal. Giving me paracetamol might help with the discomfort, but it doesn't solve the root of the problem. I would appreciate being told what exactly is going on in my body that is causing all these symptoms. Also, some interest being shown when I am detailing my symptoms would be the least the nurse can do as a healthcare professional.

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Submitted 30/01/12 10:47 [View Full Form](#)

All the staff are very helpful and I feel really safe in the hands of the health centre

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Submitted 25/01/12 15:19 [View Full Form](#)

The staff here are fantastic - I had a previously undiagnosed condition for 5 years and the doctors here put me forward for tests which gave me a diagnoses - put in place a treatment plan and ultimately changed my life - genuinely the best doctors surgery I have ever been too

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Submitted 25/01/12 15:44 [View Full Form](#)

Reception staff & nurses are extremely attentive & kind - always feel V.comfortable and cared for - never had this before with any other health care

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Submitted 26/01/12 18:15 [View Full Form](#)

I think that considering how busy the centre is, everyone does an excellent job

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Submitted 2/02/12 09:20 [View Full Form](#)

Sarah is a fantastic nurse

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Submitted 2/02/12 09:25 [View Full Form](#)

Very friendly reception staff - Dr Thomas is amazing

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Submitted 3/02/12 11:49 [View Full Form](#)

I've never booked or had a drs appointment its always been with the nurse so I can't really respond to the questions on the other side

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Submitted 8/02/12 17:05 [View Full Form](#)

I'm written 'the same' regarding understanding and coping of problem as have been referred to a specialist to help with coping with issue

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Submitted 26/01/12 18:07 [View Full Form](#)

Huge concern : The health centre is always running late, you have to leave an hour for a 5 min appointment! - The main problem with availability is the same day or next day appointments with nurses not being available - this isn't good enough particularly when students plan around lectures etc!!

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Submitted 25/01/12 16:41 [View Full Form](#)

Maybe making it clearer the difference between what a doctor can help you with and what a nurse can help you with - maybe then less people will ask to see a Dr initially, freeing up some of the doctors appointments.

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Submitted 26/01/12 17:58 [View Full Form](#)

Look more at patient's history - Link notes with Doctor's from home when there has been illness out of term time

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Submitted 26/01/12 18:01 [View Full Form](#)

Found Dr Thomas extremely helpful on a recent visit - Thank you!

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Submitted 26/01/12 18:20 [View Full Form](#)

Perhaps waiting times - sometimes overrun

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Submitted 3/02/12 12:37 [View Full Form](#)

The surgery is incredibly busy so a short wait for an appointment with a doctor (unless it's an emergency) is to be expected. When you do see a doctor they are excellent.