

## **Change to Online Access – Coming Soon**

The NHS wants to give people better ways to see their personal health information online. We know that people want to be able to access their health records. It can help you see results faster. It also lets you read and review notes from your appointments in your own time.

We're now letting you access more of the information contained in your health record automatically. If you are over 16 and have an online account, such as through the NHS App, or another online primary care service, you may now be able to see all future notes and health records from your doctor. Some people can already access this feature, and this will not change for you.

This means that you may be able to see notes from your appointments, as well as test results and any letters that are saved on your records. This only applies to your records held by St Thomas Medical Group. For most people, access will be automatic, and you won't need to do anything.

Your doctor may talk to you to discuss test results before you are able to see some of your information. Your doctor may also talk to you before full records access is given to make sure that having access is of benefit to you. There might be some sensitive information on your record, so you should talk to your doctor if you have any concerns.

These changes only apply to people with online accounts. If you do not want an online account, you can still access your health records by requesting this information through reception. The changes also only apply to personal information about you. If you are a carer and would like to see information about someone you care for, speak to reception staff.

The NHS App and other online services are all very secure, so no one is able to access your information except you. You'll need to make sure you protect your login details. Don't share your password with anyone as they will then have access to your personal information.

If you don't want to see your health record, please contact the surgery on 01392 676676 or email [stthomas@nhs.net](mailto:stthomas@nhs.net) to ask that access is restricted.