



The Devon and Cornwall

Care Record

The Devon and Cornwall Care Record is a secure new NHS system that brings together information about your health and care and presents this as a single record.

It enables healthcare staff to see details held by GP practices, hospitals and other health and care organisations across Devon, Cornwall and the Isles of Scilly.

This gives them a more complete view of your medical history and helps provide you with better, safer care.



Why do we need the **Devon and Cornwall Care Record?**

Have you noticed that when you have a health problem, you often have to answer the same questions over and over?

This is because the information held by health and care providers, such as hospitals and GP practices, cannot easily be shared with other organisations.

The Devon and Cornwall Care Record aims to solve this problem.

It allows data to securely flow among the people who share the task of caring for you. This data is then conveniently presented as a single record.

For instance, if you attend minor injury, your GP will be able to see what happened to you by the time you go for a check-up the following day.

How will you benefit?

Having access to your care record saves staff the time it takes to find information.

So, they will be able to see treatment you have received and medication you have taken.

For you this means quicker and more effective diagnoses and safer treatment.

It also cuts down on duplicate or unnecessary tests, and the need for you to continually repeat your story.

Overall, care is more co-ordinated, giving you a smoother journey through the health system.

Who is involved?

There are more than 760 health and care providers in Devon and Cornwall and, potentially, all of them can participate in the programme.

These organisations include GP practices, hospitals, local authorities and care homes.

To find out if a health or social care provider (your GP practice, for instance) is involved in the programme, you can ask them directly or check the participating organisations list on our website.



How do we keep your data safe?

Keeping your personal data safe is a key aspect of the Devon and Cornwall Care Record and we take every required measure to keep information secure and confidential.

Shared care records are subject to UK data protection legislation, and individuals with the authority to view records work under strict codes of conduct.

However, if you are concerned about your data being shared, you can object using the form on the Devon and Cornwall Care Record website (details below).

Find out more

at devonandcornwallcarerecord.nhs.uk