ST THOMAS MEDICAL GROUP

ST THOMAS and EXWICK HEALTH CENTRES

Would you like to have a say about the services provided at St Thomas Health Centre and/or Exwick Centre?

We are hoping to form a Patient Participation Group, comprising of patients and members of staff. The Group's objective would be to collect the views and opinions of patients.

The Group would meet three or four times a year to identify areas that they identify need addressing, the content of surveys to be circulated to patients and, when they have been analysed, the results of an annual survey. An Action Plan will then be agreed for the coming year. Alternatively, you could take part by joining the group via the internet to communicate your views.

If you think you might be interested in joining our Patient Participation Group, please complete the tear off slip below and return it to the Health Centre.

Alternatively you can email us at stthomas@nhs.net or log on to our website,
www.stthomasmedicalgroup.co.uk and click on Join Our Patient Group in the bottom right hand corner.

We look forward to hearing from you!

Exeter EX4 1HJ or hand in at the Reception Desk

I am interested in joining the St Thomas Medical Group's Patient Participation Group
Name:
Address:
Email Address:
Telephone Number
Mobile Number
Please return to Gill Heppell, Practice Manager, St Thomas Health Centre, Cowick Street,

Appendix Ai

The St Thomas Medical Group St Thomas Health Centre Cowick Street EXETER EX4 IHJ

Telephone: (01392) 676648 Fax: (01392) 676677 Email: <u>stthomas@nhs.net</u>

Website: www.stthomasmedicalgroup.co.uk

Date as postmark

```
«PATIENT_Title» «PATIENT_Forename I» «PATIENT_Surname» «PATIENT_House» «PATIENT_Road» «PATIENT_Locality» «PATIENT_Town» «PATIENT_Town» «PATIENT_Postcode»
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Dear «PATIENT Title» «PATIENT Surname»

Patient Participation Group

We are hoping to form a Patient Participation Group, comprising of patients and members of staff.

The Group's objective would be to collect the views and opinions of patients.

It is hoped that the Group will meet three or four times a year to identify areas that need addressing, you will also be able to participate on-line and I wondered whether you would be interested in joining our Group?

If you think this might be of interest to you, perhaps you would telephone Marion Long on 01392 676648.

Alternatively you could email me at stthomas@nhs.net or log onto our website www.stthomasmedicalgroup.co,uk and click on "Join our Patient Group" in the bottom right hand corner.

An Action Plan to set about improving the areas highlighted by the Group will be agreed for the coming year.

I hope that this may be something you would like to participate in and I look forward to hearing from you in due course.

Yours sincerely

«PATIENT Registered GP»

Appendix Aii

The St Thomas Medical Group Exwick Health Centre New Valley Road EXETER EX4 2AD

Telephone: (01392) 676648 Fax: (01392) 676601 Email: <u>stthomas@nhs.net</u>

Website: www.stthomasmedicalgroup.co.uk

Date as postmark

«PATIENT_Title» «PATIENT_Forename I» «PATIENT_Surname» «PATIENT_House» «PATIENT_Road» «PATIENT_Locality» «PATIENT_Town» «PATIENT_Town» «PATIENT_Postcode»

Dear «PATIENT_Title» «PATIENT_Surname»

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Yours sincerely

«PATIENT Registered GP»